

RETURNS AND EXCHANGES

We will gladly accept returns/exchanges within 30 days from the original date of purchase.

All returned items must be in the same condition in which it was received, must be unused (not damaged in any way) and include all original packaging and tags for a credit or refund to be granted.

Please complete the form below and include it with your returned package. Thank you.



Adventure and Travel Gear Inspired by Dogs!

<i>Original Purchase Date:</i>	<i>Order Number:</i>
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Your Name:

Your Email Address:

Your Phone Number:

Your Shipping Address:

<i>Your Signature:</i> <hr/>	<i>Comments:</i>
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Reason for Return/Exchange Please check one: Exchange Refund

description	color	size	quantity	reason

Please include a copy of the completed form with your return and mail it to:

Mountain Shiba | Attention: Exchanges/Returns | 12973 SW 112 Street | Unit 227 | Miami, Florida 33186

We suggest you use a shipping method with tracking such as USPS, as we cannot be responsible for lost packages. We will contact you via email or by telephone if there are any issues processing your return. Therefore, please confirm that your contact information above is accurate.

If you have any questions about our return policy, please visit our website at www.mountainshiba.com, email us at customerservice@mountainshiba.com, or call us at 1-855-687-4422.

We sincerely appreciate your business and we look forward to serving you again soon!